Smg
Sustainable Management Group Inc

# COMPANY OVERVIEW

SUSTAINABLE MANAGEMENT GROUP INC





# ABOUT US

Our Company Description

Sustainable Management Group Inc. (SMG) is a certification body headquartered in Ottawa, Canada. We provide certification, compliance audits, gap assessments and training in food safety, quality, education, information security, cybersecurity, AI, environment, health and safety, governance, automotive and other sector schemes. Our qualified auditors and trainers work in eight languages.



Learn More at www.smg-aw.com



# OUR VISION & MISSION

## Our Vision

Is to become a referenced entity for improving Quality of LIFE through advancement and adoption of Business Excellence.

## Our Mission

Is to promote the use of standards and Management Systems requirements by providing independent services of Conformity Assessment, Training, Specialized Auditing, Risk Management and Software Solutions.

## Our Values

- ✓ Customer focus
- ✓ Respect for others
- ✓ Knowledge Sharing
- ✓ Tolerance
- ✓ Innovation
- ✓ Client appreciation
- ✓ Impartiality
- ✓ Integrity



## Over 29 YEARS OF SUCCESS

# Our History and Achievements

29+ Years of successful customer relationships across the globe, improving their businesses, maintaining their certification, and providing them with the right training and software solutions.

Actively participating in multiple worldwide ISO technical committees developing standards including accreditation requirement at National and International level.

Our Experts and Board Members have been practicing management system auditors and trainers, delivering services for certification body accreditations such as UKAS, ANAB, JASANZ, SAAS and training body registrations like IRCA, RABQSA (now Exemplar Global) and others.

Wide experience in ISO/IEC 17021, ISO/IEC 17024, ISO/IEC 17029, ISO/IEC 17025 and ISO/IEC 17065.







# Our Differentiation

Extensive Experience and Knowledge (Large Pool of Qualified Auditors, Technical Experts and Approved Trainers)

*Customer Focus (continuous support and fast processing of audits and training packages)*

## Professionalism

## Dedication

## Team work

## Exposure

## Presence

Our presence in the Americas, Asia, Europe and Africa

## Flexibility

in Interventions

## Availability

of Resources

## Ability

To work in eight languages and multicultural settings

# Our Clientele

Client database Worldwide


Algeria


Bangladesh


Belarus


Canada


China


Egypt


French Guiana


Gambia


Ghana


Guyana


Hong Kong



Iraq - Erbil


Jordan


Kuwait


Laos


Lebanon


Malaysia


Mexico


Morocco


Nigeria


Oman


Pakistan


Qatar


Saudi Arabia


Sierra Leone


Sudan


Surinam


Syria


Tunisia


Türkiye


UAE


Ukraine


USA


Vietnam


Yemen

See more on www.smg-aw.com



SOME OF

# Our Clientele Industries by Sector

## Industry & Manufacturing

Manufacturing
Chemicals
Engineering
Construction
Automotive
Printing
Jewelry

## Energy & Resources

Oil and Gas
Energy
Agriculture

## Food, Health & Consumer

Food Production & Processing
Food Packaging
Pharmaceuticals
Health Care
Cosmetics
Retail

## Technology & Communications

Information Technology & Software Development
Cyber Security & Automotive Cyber Security
Artificial Intelligence
Telecommunications
Media

## Finance & Services

Banking and Finance
Hospitality
Aviation
Education

## Public Sector & Security

Governmental Sector
Public Safety & Security

# OUR SERVICES

## Food Safety, Quality & Education

Certification, compliance audits and gap assessments for food safety, quality, education, innovation, facilities and business continuity.

### Food Safety Certification

BRCGS (Food, Packaging, Storage & Distribution, Agents & Brokers, Consumer Products, Gluten-Free), FSSC 22000, ISO 22000

### Food Compliance Audits

HACCP, GMP, GHP, ISO 22002, ISO 22005, Halal, GLOBALG.A.P., IFS Food, FSMA, Organic, ISO 20001

### Education

ISO 21001:2025, ISO 29993, ISO 29994, ISO 31031, ISO 10015

### Quality & Business Excellence

ISO 9001:2026, ISO 10002, ISO 44001, ISO 30201, ISO 15489, ISO 30301

### Innovation & Knowledge

ISO 56001, ISO 56002, ISO 30401

### Facility & Asset Management

ISO 41001, ISO 55001

### Business Continuity & Resilience

ISO 22301, ISO 22316, ISO 22320, ISO 22395, ISO 22396, ISO 22397

# OUR SERVICES

## Information Security, Cybersecurity & AI

Certification, compliance audits and readiness assessments for information security, cybersecurity, privacy, AI and IT services.

### Information & Cyber Security

ISO/IEC 27001, ISO/IEC 27005, ISO/IEC 27017, ISO/IEC 27018, ISO/IEC 27032, ISO/IEC 27033, ISO/IEC 27034, ISO/IEC 27036

### AI Management

ISO/IEC 42001, ISO/IEC 42005, ISO/IEC 23894, ISO/IEC 38507, ISO/IEC TR 24027, TR 24028, ISO/IEC 22989, ISO/IEC 23053, ISO/IEC 5259 series

### Privacy & Data Protection

ISO/IEC 27701:2025, ISO 31700, GDPR compliance audits

### Cyber Resilience & Forensics

ISO/IEC 27031:2025, ISO/IEC 27035, ISO/IEC 27037 to 27043, ISO/IEC 27050

### IT Service Management

ISO/IEC 20000-1, ISO/IEC 20000-2, ISO/IEC 20000-9

### Service Organization Assurance (SOC)

SOC 1, SOC 2, SOC 3

### Payment Card Security (PCI)

PCI DSS v4.0.1, PCI PIN Security, PCI P2PE, PCI 3DS Core, PCI Secure Software, PCI Secure SLC

# OUR SERVICES

## Cybersecurity Frameworks & Regulations

Readiness assessments, gap assessments and compliance audits against cybersecurity controls, laws and frameworks.

### Security Controls by Sector

ISO/IEC 27002, ISO/IEC 27011, ISO/IEC 27019, ISO 27799

### Saudi NCA Controls

NCA ECC-2:2024, CCC-2:2024, OTCC-1:2022, CSCC-1:2019, DCC-1:2022, NFCRM-1:2025

### Saudi Finance & Privacy

SAMA Cyber Security Framework, Saudi PDPL compliance audits

### EU Cyber Regulation

NIS2 Directive, DORA, Cyber Resilience Act

### International Frameworks

NIST CSF 2.0, NIST SP 800-171 Rev. 3, CPCSC, CSA STAR, TISAX (VDA ISA) readiness

### OT, IoT & Health Software

IEC 62443, ETSI EN 303 645, EN 18031, IEC 81001-5-1

### Privacy Frameworks

ISO/IEC 29100, ISO/IEC 29134, ISO/IEC 29151, ISO/IEC 27562, ISO/IEC 27566-1

# OUR SERVICES

## AI, Sustainability & Sector Standards

Certification, compliance audits, gap assessments and training for AI, sustainable development, healthcare quality and tourism.

### AI Regulation & Quality

EU AI Act compliance audits, EN 18286, NIST AI RMF 1.0 and AI 600-1

### AI Security & Engineering

ISO/IEC 27090, ISO/IEC 5338, ISO/IEC 8183, ISO/IEC 12792, ISO/IEC TS 12791, ISO/IEC TR 5469

### AI Ethics & IT Governance

IEEE 2863, IEEE 7000, IEEE 7001, IEEE 7003, ISO/IEC 38500

### SDGs, Circular Economy & EUDR

ISO/UNDP 53001, ISO 59004, ISO 59020, EUDR readiness and supplier audits

### Healthcare Quality

ISO 7101

### Sustainable Tourism

ISO 21401

### Integrity & Human Capital

ISO 37009, ISO/TS 37008, ISO 30414

# OUR SERVICES

## Environment, Health, Safety & Governance

Certification and compliance audits for environment, energy, health and safety, governance, sustainability and supply chains.

### Environment & Energy

ISO 14001:2026, ISO 14005, ISO 50001, ISO 46001, ISO 20121, ISO 30000

### Health & Safety

ISO 45001, ISO 45003, ISO 45004, ISO 45006, ISO 39001

### Governance, Risk & Compliance

ISO 37000, ISO 37001:2025, ISO 37002, ISO 37004, ISO 37005, ISO 37301, ISO 31000, ISO 31030

### Sustainability & ESG

ESG audits, EIA compliance audits, ISO 20400, R2v3 responsible recycling, ISO 26000

### Climate, Carbon & Water

ISO 14067, ISO 14046, ISO 14090

### Social Accountability

SMETA social audits, SA8000:2026 compliance audits

### Supply Chain Security

ISO 28000, ISO 28001

# OUR SERVICES

## Automotive, Software, Data & Finance

Compliance audits for automotive cybersecurity, functional safety, software, data quality, financial messaging and defence suppliers.

### Automotive Cybersecurity & Software Updates

ISO/SAE 21434, UN R155 (CSMS), ISO 24089, UN R156 (SUMS)

### Data Quality & Master Data

ISO 8000, ISO/IEC 11179

### Functional Safety & Autonomous Driving

ISO 26262, ISO 21448 (SOTIF), ISO/PAS 8800

### Automotive Software

MISRA C:2025, MISRA C++:2023, AUTOSAR

### Software Life Cycle

ISO/IEC/IEEE 12207:2026

### Financial Messaging

ISO 20022 readiness assessments – SWIFT Messaging

### Defence Supply Chain

CMMC gap assessments and training

# OUR SERVICES

## Sector Schemes & Specialised Audits

Certification and compliance audits for pharma, healthcare, cosmetics, oil and gas, packaging, security operations and suppliers.

### Pharma & Healthcare

WHO GSDP, WHO pharmaceutical packaging, ISO 15189, IEC 80001-1, healthcare accreditation readiness

### Cosmetics

ISO 22716 cosmetics GMP

### Oil & Gas

ISO 29001

### Labeling, Packaging & PPWR

ISO 14020 series (14021, 14024, 14025, 14026), ISO 14040 / 14044, ISO 18604, EN 13430, EN 13432, EU PPWR

### Security Operations

ISO 18788, ISO 28007-1

### Specialised Audits

Supplier, supply chain compliance, franchise, school safety and green building audits

### More Standards & Services

Ask us about any standard not listed here, or visit www.smg-aw.com

# OUR SERVICES

Training & Development



## MODERN MANAGEMENT

Focus on nurturing modern managers to make their mark. This covers:

- ✓ Essentials
- ✓ Lead Implementer
- ✓ Internal Auditor
- ✓ Lead Auditor Accredited



## BUSINESS IMPROVEMENT

Leverage your current business strategy to drive improvement,



## SPECIALIZED TRAINING

Accredited & non-accredited,
Public and In-house,
Online – Tutor Led and Self Paced



Our Training Services

# BUSINESS IMPROVEMENT

www.smg-aw.com

- AI Management and AI Governance, Information Security and Cybersecurity Courses
- Risk Management and Business process Management and Improvement Courses
- Management and Leadership Courses
- Quality Tools for Business Excellence Courses
- Effective Communication Courses
- Strategic Thinking and Objective Setting Courses
- Customer service vision Courses
- Data Analysis and Problem Solving Courses
- Management system's documentation Courses
- Safety and Functional Safety Courses
- HACCP, PRPs, Food Safety, FSSC, BRCGS Courses

TRUSTED WORLDWIDE

# Accreditations & Approvals

*Recognised by six independent bodies*




**International Accreditation Service**

ISO/IEC 17021-1 & 17065 · certificates recognized worldwide




**Saudi Accreditation Center**

Direct national accreditation across Saudi Arabia & Vision 2030



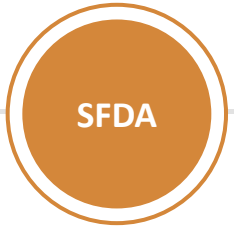

**BRCGS Approved CB**

Food safety certification across GFSI-benchmarked supply chains




**FSSC 22000 Licensed CB**

Food manufacturing, packaging, storage & distribution categories




**Saudi Food & Drug Authority**

Recognized for regulated certification activities in KSA




**Int'l Code of Conduct Assoc.**

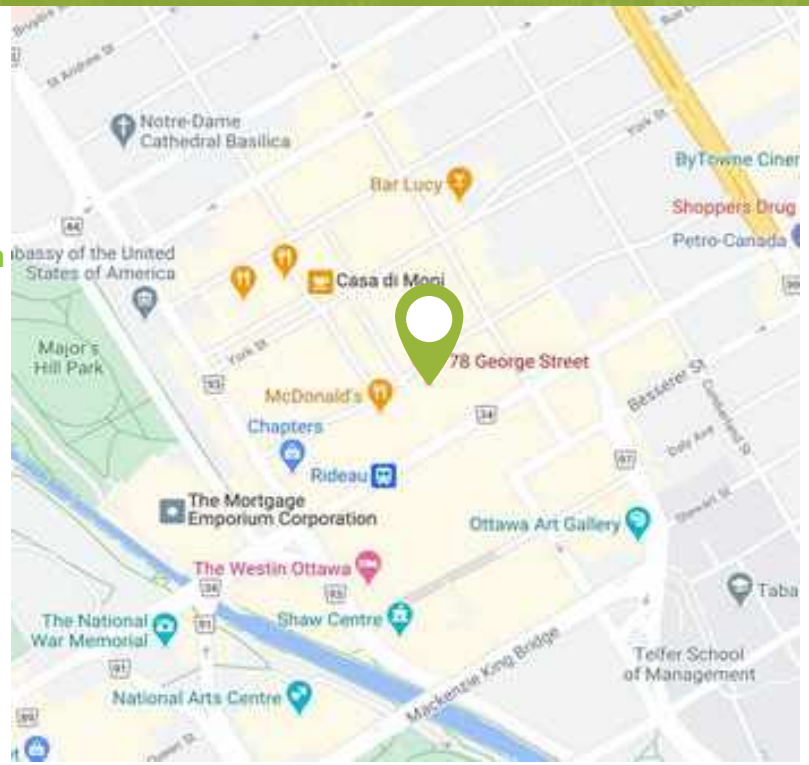
Approved for ISO 18788 security operations certification

# CONTACT US

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