Smg
Sustainable Management Group Inc

# COMPANY OVERVIEW

SUSTAINABLE MANAGEMENT GROUP INC



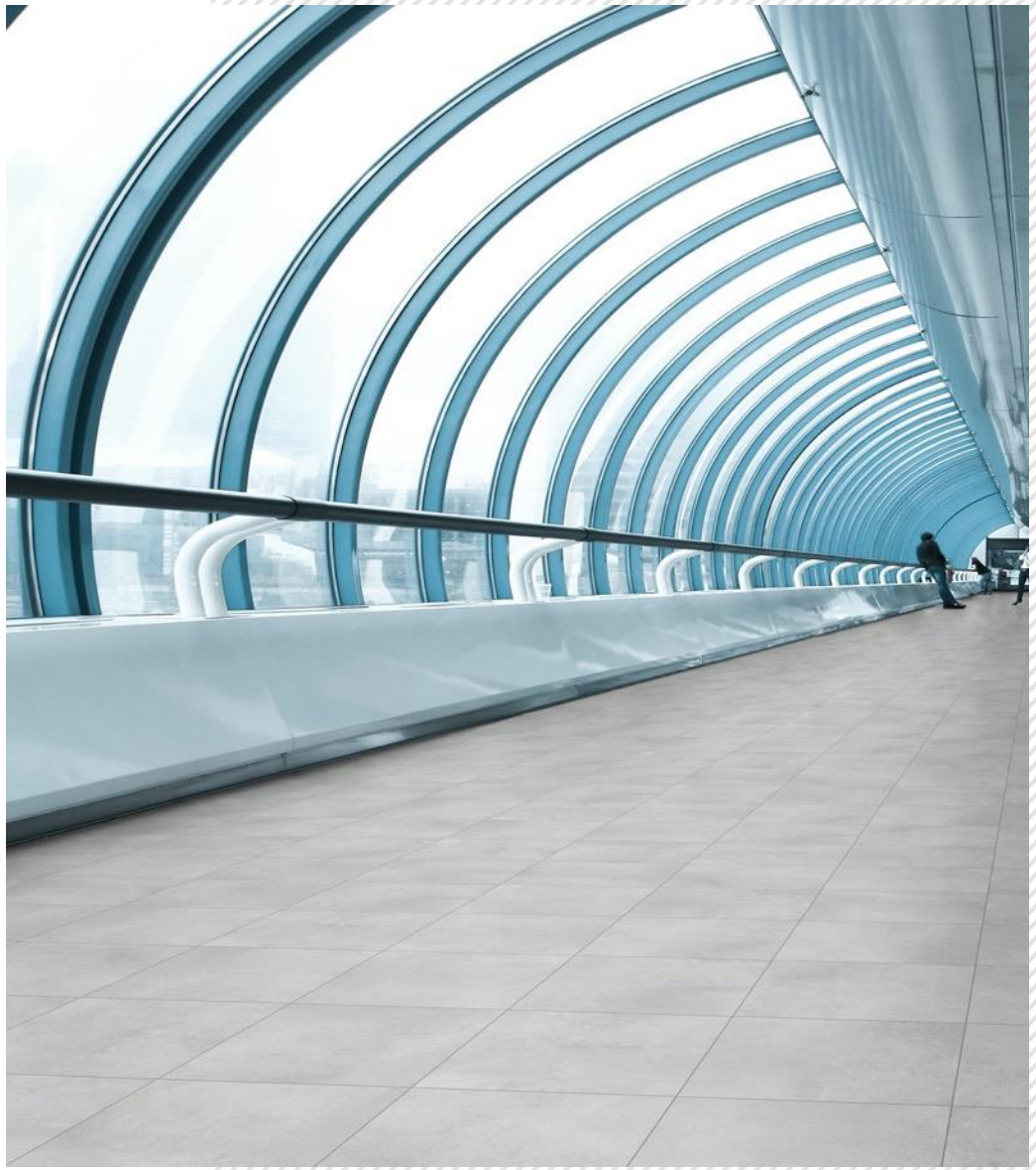
WWW.SMG-AW.COM



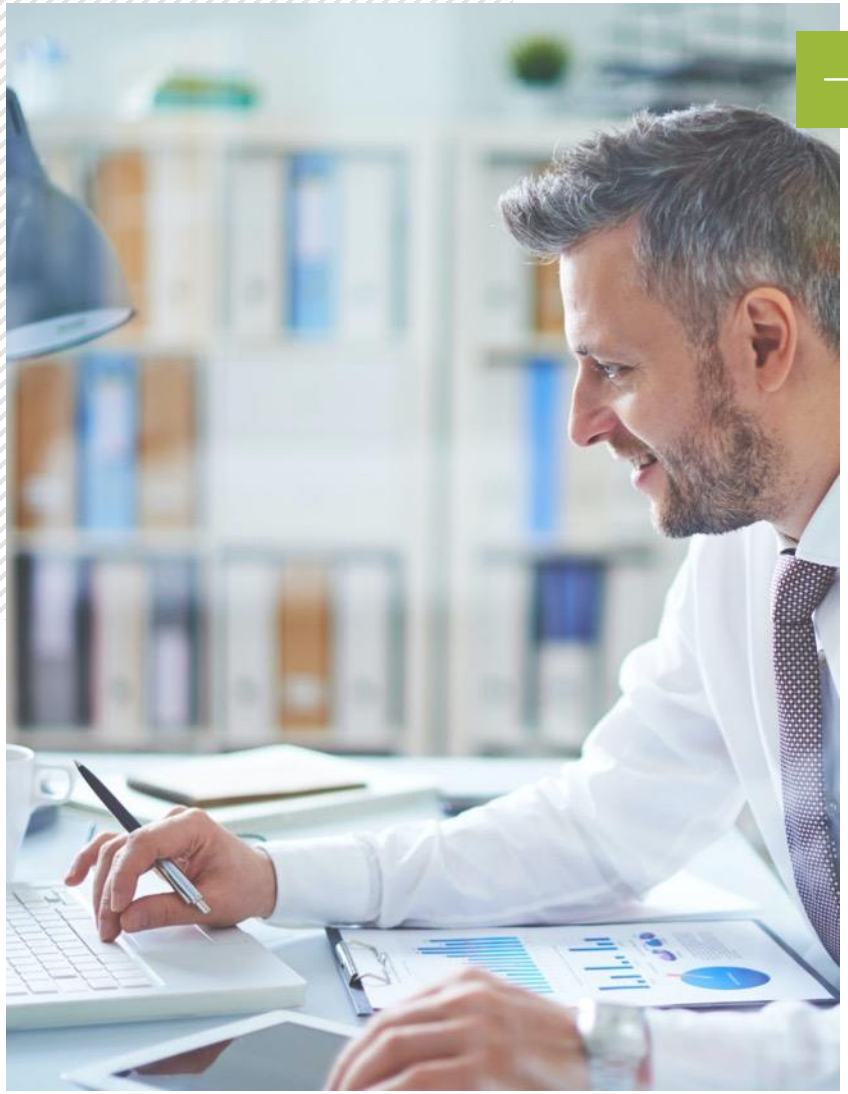
# ABOUT US

Our Company Description

A Leading Provider of independent conformity assessment services, we offer a comprehensive range of solutions including registration and certification, as well as training programs covering topics from modern management to effective business practices.



Learn More at www.smg-aw.com



# OUR VISION & MISSION

## Our Vision

Is to become a referenced entity for improving Quality of LIFE through advancement and adoption of Business Excellence.

## Our Mission

Is to promote the use of standards and Management Systems requirements by providing independent services of Conformity Assessment, Training, Specialized Auditing, Risk Management and Software Solutions.

## Our Values

- ✓ Customer focus
- ✓ Respect for others
- ✓ Knowledge Sharing
- ✓ Tolerance
- ✓ Innovation
- ✓ Client appreciation
- ✓ Impartiality
- ✓ Integrity



## Over 29 YEARS OF SUCCESS

# Our History and Achievements

Over 29 Years of successful customer relationships across the globe, improving their businesses, maintaining their certification, and providing them with the right training and software solutions.

Actively participating in multiple worldwide ISO technical committees developing standards including accreditation requirement at National and International level.

Our Experts and Board Members have been practicing management system auditors and trainers, delivering services for certification body accreditations such UKAS, ANAB, JASANZ, SAAS and training body registrations like IRCA, RABQSA and others.

Wide experience in ISO/IEC 17021, ISO/IEC 17024, ISO/IEC17029, ISO/IEC 17064 and ISO/IEC 17065.







# Our Differentiation

Extensive Experience and Knowledge (Large Pool of Qualified Auditors, Technical Experts and Approved Trainers)

*Customer Focus (continuous support and fast processing of audits and training packages)*

## Professionalism

## Dedication

## Team work

## Exposure

## Presence

Local Presence in the Americas, Asia, Europe and Africa

## Flexibility

in Interventions

## Availability

of Resources

## Ability

To work in different languages and multicultural setting

# Our Clientele

Client database Worldwide


Algeria


Bangladesh


Belarus


Canada


China


Egypt


French Guiana


Gambia


Ghana


Guyana


Hong Kong


Iraq - Erbil


Jordan


KSA


Kuwait


Lebanon


Malaysia


Mexico


Morocco


Nigeria


Oman


Pakistan


Qatar


Sierra Leone


Sudan


Surinam


Syria


Tunisia


Turkey


UAE

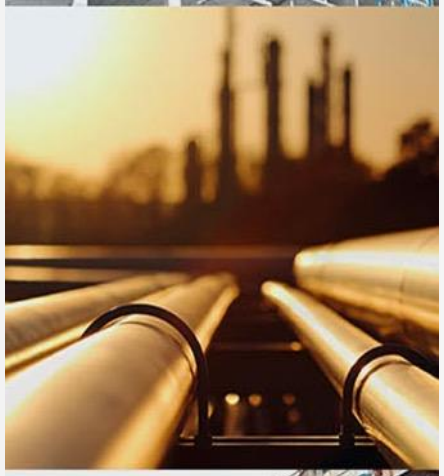

Ukraine


USA


Vietnam


Yemen







SOME OF

# Our Clientele Industries

| | | | |
|---|---|---|---|
| Telecommunications | Construction | Health Care | Manufacturing |
| Chemicals | Pharmaceuticals | Food Production & Processing | Food Packaging |
| Banking and Finance | Public Safety & Security | Education | Engineering |
| Retail | Media | Energy | Jewelry |
| Hospitality | Governmental Sector | Printing | Agricultural Sector |
| Cosmetics | Automotive Sector | Aviation | Oil and Gas |
| Information Technology & Software Development | | Artificial Intelligence | |

# OUR SERVICES

International Standards Expertise:

Qualified Auditors and Trainers

29 families — standards grouped by family and sector

- Assessment/training services

## Quality & Business Continuity

ISO 9001, ISO 10002,

ISO 55001,

ISO 15489, ISO 30201,

ISO 30301, ISO 44001

## Environment & Energy

ISO 14001, ISO 14005, ISO 50001,
ESG & Eco-Labeling, EIA, R2,
ISO 30000, ISO 20121, ISO 20400

## Labeling, Packaging & PPWR

ISO 14020 series (14020–14026)
ISO 14040, ISO 14044, ISO 18604,
EN 13430, EN 13432

## Business Continuity & Resilience

ISO 22301, ISO 22320,
ISO 22316,
ISO 22395, ISO 22396,
ISO 22397

## Specialized Audits

Supplier, Franchise, School Safety,
Green Building

## Social Accountability & Ethical Audits

SMETA / Sedex social audits, SA8000

## Governance, Risk & Compliance

ISO 37000, 37001, 37002,
37004*,
37005*, 37006*, ISO 37301,
ISO 31000, ISO 31030,
ISO 26000

## Climate, Carbon & Water

ISO 14064-1, ISO 14064-2,
ISO 14067, ISO 14046, ISO 14090



## Facility Management

ISO 41001

## Cosmetics

ISO 22716

## Health and Safety

ISO 45001, ISO 45003, ISO 45004,
ISO 45006, ISO 39001

## Supply Chain Security

ISO 28000 series
(28000, 28001, 28004)

## Oil and Gas

ISO 29001

## Food Safety and Retail

BRCGS, FSSC 22000, ISO 22000,
ISO 22002-1/-4/-5, ISO 22005,
HACCP, GMP & GHP, Halal, GlobalG.A.P.

## Pharma & Healthcare

WHO Good Storage & Distribution
Practices, WHO Guidelines on
Packaging for Pharmaceuticals,
ISO 15189, ISO 80001,
Healthcare Accreditation Audits



## Information And Cyber Security

ISO/IEC 27001, ISO/IEC 27017, ISO/IEC 27018, ISO/IEC 27701, ISO/IEC 27032, ISO/IEC 27005
ISO/IEC 27033 series, ISO/IEC 27034 series, ISO/IEC 27036 series, BS 10012,
ISO 31700

## CMMC Certification

**Cybersecurity Maturity Model Certification**

## PCI DSS COMPLIANCE AND CERTIFICATION SERVICES

**PCI SSF (PIN SECURITY STANDARD)**

**P2PE Services Approach & Methodology**

## GENERAL DATA PROTECTION REGULATION REPORT (GDPR)

## ISO/IEC 27701

**A PRIVACY INFORMATION MANAGEMENT SYSTEM (PIMS)**

## ITSM

ISO/IEC 20000-1
ISO/IEC 20000-2

## Cyber Resilience & Forensics

ISO/IEC 27031, ISO/IEC 27035 series,
ISO/IEC 27037–27043,
ISO/IEC 27050 series

**ISO 20022**

**Electronic data interchange between financial institutions**

**Security Operations**

ISO 18788 , ISO 28007

**AI Management**

ISO/IEC 42001,

ISO/IEC 23894

ISO TR 24027_2023

ISO 38507 2022

ISO 24028-2020

**Innovation & Knowledge**

ISO 56001, ISO 56002, ISO 30401

**Education Management**

ISO 21001, ISO 29993, ISO 29994,
ISO 31031, ISO 10015

**System and Organization Control (SOC) reports (SOC 1, SOC 2, SOC 3)**

**Data Quality and Master Data**

ISO 8000 international standard series
ISO/IEC 11179 (MDR)

**Software Lifecycle**

ISO 12207: 2026 and related guidelines

# OUR SERVICES

Training & Development



## MODERN MANAGEMENT

Focus on nurturing modern managers to make their mark. This covers:

- ✓ Essentials
- ✓ Lead Implementer
- ✓ Internal Auditor
- ✓ Lead Auditor Accredited



## BUSINESS IMPROVEMENT

Leverage your current business strategy to drive improvement,



## SPECIALIZED TRAINING

Accredited & non-accredited,
Public and In-house,
Online – Tutor Led and Self Paced



Our Training Services

# BUSINESS IMPROVEMENT

www.smg-aw.com

- Artificial Intelligence Management, Information Security Management and Cybersecurity Courses
- Risk Management and Business process Management and Improvement Courses
- Management and Leadership Courses
- Quality Tools for Business Excellence Courses
- Effective Communication Courses
- Strategic Thinking and Objective Setting Courses
- Customer service vision Courses
- Data Analysis and Problem Solving Courses
- Management system's documentation Courses
- HACCP, PRPs, Food Safety, FSSC, BRCGS Courses

TRUSTED WORLDWIDE

# Accreditations & Approvals

*Six independent bodies stand behind every SMG certificate*




**International Accreditation Service**

ISO/IEC 17021-1 & 17065 · IAF MLA — certificates recognized worldwide




**Saudi Accreditation Center**

Direct national accreditation across Saudi Arabia & Vision 2030



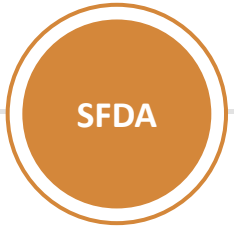

**BRCGS Approved CB**

Food safety certification across GFSI-benchmarked supply chains




**FSSC 22000 Licensed CB**

Food manufacturing, packaging, storage & distribution categories




**Saudi Food & Drug Authority**

Recognized for regulated certification activities in KSA




**Int'l Code of Conduct Assoc.**

Approved for ISO 18788 security operations certification

# CONTACT US

Get in touch with us

## HEAD OFFICE — Ottawa, Canada

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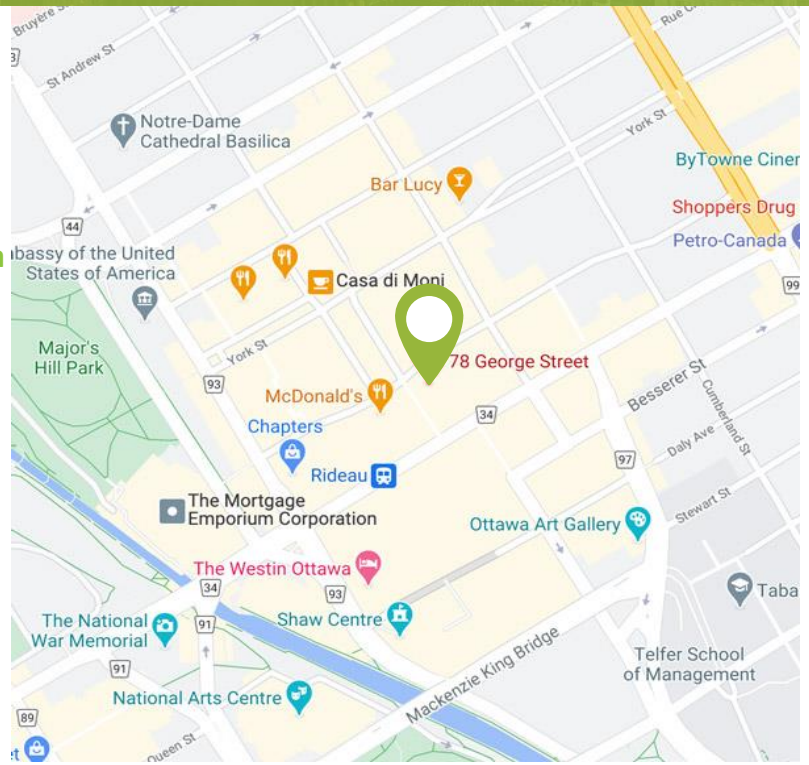
Ottawa K1N 5W1, Ontario, Canada

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