



# COMPANY OVERVIEW

SUSTAINABLE MANAGEMENT GROUP INC

[WWW.SMG-AW.COM](http://WWW.SMG-AW.COM)



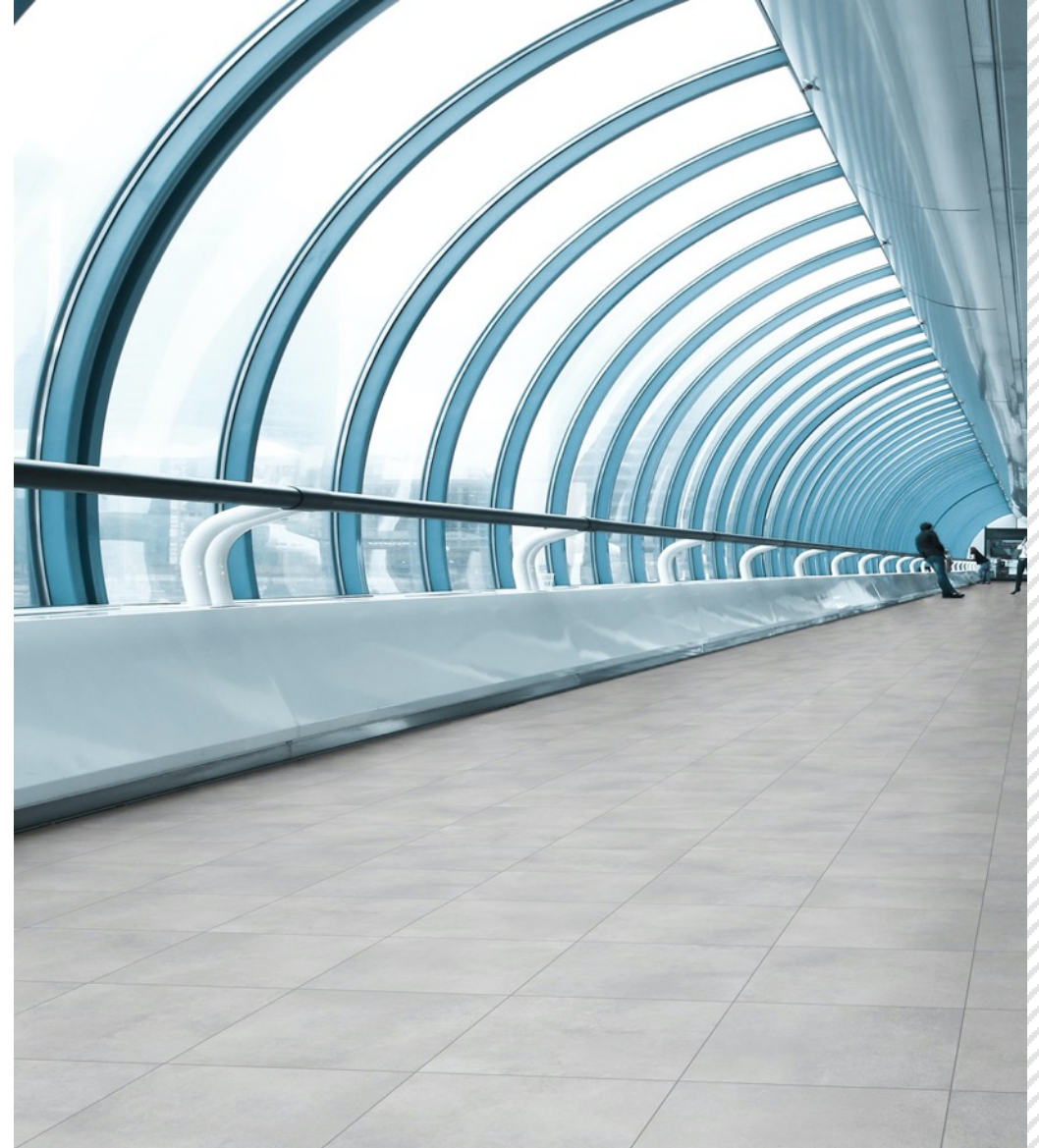
## ABOUT US

### Our Company Description

A Leading Provider of independent conformity assessment services, offering Registration/Certification, 2nd Party, 1st Party, Franchise Audit, Risk Management Solutions, and related Trainings from Modern Management to Effective Business, Management, and Software Solutions Worldwide.



Learn More at [www.smg-aw.com](http://www.smg-aw.com)







## OUR VISION & MISSION



### Our Vision

is to become a referenced entity for improving Quality of LIFE through advancement and adoption of Business Excellence.



### Our Mission

Is to promote the use of standards and Management Systems requirements by providing independent services of Conformity Assessment, Training, Specialized Auditing, Risk Management and Software Solutions.



### Our Values

- ✓ Customer focus
- ✓ Respect for others
- ✓ Knowledge Sharing
- ✓ Tolerance
- ✓ Innovation
- ✓ Client appreciation
- ✓ Impartiality
- ✓ Integrity



Over 25 YEARS OF SUCCESS

## Our History and Achievements

Over 25 Years of successful customer relationships across the globe, improving their businesses, maintaining their certification, and providing them with the right training and software solutions.

Actively participating in multiple worldwide ISO technical committees developing standards including accreditation requirement at National and International level.

Wide experience in ISO 17021 and ISO 17065.



Continuing Success



## Our Differentiation

Extensive Experience  
and Knowledge  
(Large Pool of  
Qualified Auditors,  
Technical Experts and  
Approved Trainers)

*Customer Focus  
(continuous support and  
fast processing of audits  
and training packages)*

  
**Professionalism**

  
**Presence**

Local Presence in the  
Americas, Asia, Europe  
and Africa

  
**Dedication**

  
**Flexibility**

in Interventions

  
**Team work**

  
**Availability**

of Resources

  
**Exposure**

  
**Ability**

To work in different languages  
and multicultural setting

# Our Clientele

Client database Worldwide



Algeria



Canada



Egypt



Gambia



Ghana



Iraq



KSA



Kuwait



Lebanon



Nigeria



Qatar



Oman



Syria



Sudan



UAE



Yemen



USA



Mexico



Peru



Italy



Belarus



Kazakhstan



Russia



Ukraine



Sierra Leone



Tunisia



China



See more on [www.smg-aw.com](http://www.smg-aw.com)



## SOME OF Our Clientele Industries



Telecommunications

Construction

Health Care

Manufacturing

Chemicals

Pharmaceuticals

Food Production  
& Processing

Food Packaging

Banking and Finance

Public Safety & Security

Education

Engineering

Retail

Media

Energy

Jewelry

Hospitality

Governmental Sector

Printing

Agricultural Sector

Cosmetics

Automotive Sector

Aviation

Oil and Gas

Information Technology & Software Development





## OUR SERVICES

International Standards Expertise:  
Qualified Auditors and Trainers

### Environment & Energy

ISO 14001  
ISO 50001

### Quality

ISO 9001, ISO 10002,  
BS 10012, ISO 21001  
ISO 55001

### Health and Safety

OHSAS 18001  
ISO 45001

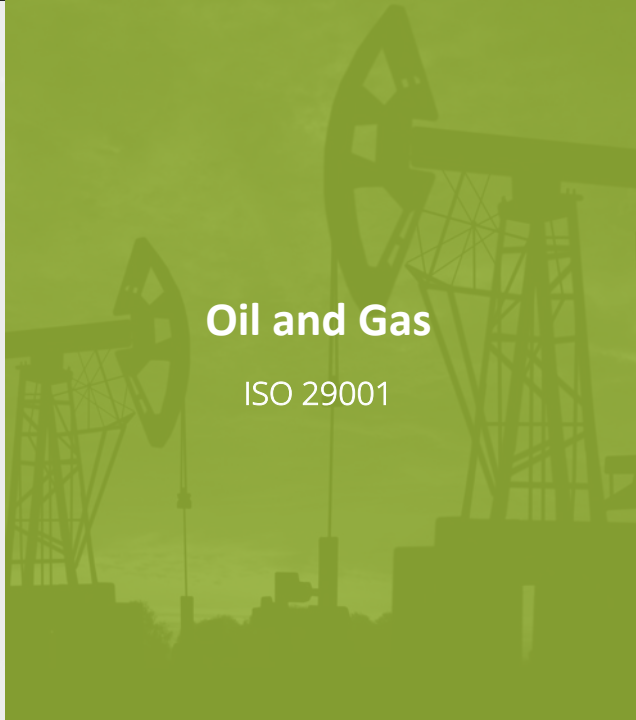
### Food Safety and Retail

BRC, FSSC 22000, ISO 22000  
ISO 22005, HACCP, HALAL  
Food Safety Modernization  
Act(FSMA) Services

### Medial Devices

ISO 13485  
MDSAP





## Risk & Reputation

ISO 37001

ISO 26000

## Cosmetics

ISO 22716

## Security Operations

ISO 18788

## Information And Cyber Security

ISO 20000-1, ISO 27001,

ISO 27017, ISO 27018,

ISO 22301,

27032, 27701

PCI Compliance,

SOC and NOC

## Oil and Gas

ISO 29001

## Specialized Audits

1st Party Audit –Internal Audit

2nd Party Audit –Supplier Audit

Healthcare Accreditation Audit

Franchise Audit

School Safety Audit

Green Building Audit

## Software Solutions

4Es

# OUR SERVICES

Training & Development



## MODERN MANAGEMENT

Focus on nurturing modern managers to make their mark



## BUSINESS IMPROVEMENT

Leverage your current business strategy to drive improvement,



## SPECIALIZED TRAINING

Accredited & non-accredited,  
Public and In-house,  
Online – Tutor Led and Self Paced



## Our Services

# Modern Management Training

- ✓ Quality Management System
- ✓ Environmental Management System
- ✓ Information Security Management System
- ✓ Business continuity Management System
- ✓ Information Technology- Service Management System
- ✓ Occupational Health & Safety Management System
- ✓ Food Safety Management System
- ✓ Medical Devices – Quality Management System
- ✓ Integrated Management Systems
- ✓ Risk Management
- ✓ Climate Change (GHG)
- ✓ Role of Management
- ✓ Process Auditing
- ✓ Customer Satisfaction
- ✓ Essentials
- ✓ Lead Implementer
- ✓ Internal Auditor Accredited
- ✓ Lead Auditor Accredited







Our Training Services

# BUSINESS IMPROVEMENT

[www.smg-aw.com](http://www.smg-aw.com)



Management and  
Leadership



Business process  
management and  
improvement



Quality tools for  
business excellence



Strategic thinking and  
objective setting



Customer service  
vision



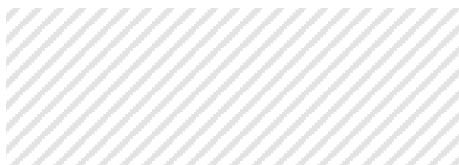
Effective  
communication



Data analysis and  
problem solving



Management system's  
documentation



# CONTACT US

Get in touch with us



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